The SIS Project: Soft war e Reuse with a Natural Language Approach

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Abstract

The SIS (Software Information System) project investigated a new approach to one part of the software reuse problem The problem is how to find and use a reusable component from a retory. The approach is (1) to provide a knowledge representation system that a the components in the repository with user-defined semantic cat capabilities in this knowledge representation system.

(3) to complement the formal quachi eve ease of u

CONTENTS

${\bf Content\ s}$

1 Introduction	4
1.2 Requirements	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
2 The YAKS Knowledge Represent	ation System 6
	8 99
4 The SARA Natural Language Processor	10
	11
6.1.1 Action-or-Object Concept 6.1.2 Attribute Concepts 6.1.3 Has-Action-or- 6.1.4 Has-Attri 6.1.5 Them 6.1.6 Syn	15 15 16 Object Roles bute Roles e Roles nonymless Roles tion of Queries
7.1 Usefu 7.2 Pr 7.3	ences and Limitations lness
	8 Related Work 8.1 Finding Reusable Components
	9 Results
	10 Further Work
	A Other knowledge sources of YAKR A. 1 SARA dictionary
	B List of Generated Case Frances

D Example Session

C User interface commands

CONTENTS	3

E Possible Problems with Natural Language Interfaces	32
Hibliography	36

4 1 INTRODUCTI ON

1 Introduction

The software component reuse problem can be split into two parts: (1) how to create and collect reusable components and (2) how to actually reuse them. The SIS project was only concerned with the second part.

The problem of how to reuse components can be further split into three parts: (a) how to find a able component for a given problem (b) how to adapt it for the problem if necessary, and (c) how y use it correctly. The SIS project attempted to build a system that mainly addresses (a), nts are only partly covered. This system is called YAKR.

subsections describe the assumptions YAKR is based on, the requirements that follow ions and how these requirements are shaped into a concrete system design.

s umpti ons

ons that underly the design of YAKR:

oking for a reusable software component for a certain task, often no complete unctionality of that component is available; the user's conception of what

a component needed for a task X in a terminology that is not from the

tware components instead of reusing existing ones, unless reuse

be naintained with enough care in the long run, if the database be kept consistent with a complicated schema.

eservations of many scientists in the area of software]), although especially A4 is often not addressed at systems.

owing requirements as guidelines for the design

ial and inaccurate specifications.

the same request.

onents must be easy to use.

Sproject, we picked one of them atlined in the following 1.3 Basic Des i gn 5

1.3 Basic Design

R1 is realized with a specially designed knowledge representation language, YAKS (Yet Another Knowledge representation System), which has similarities to KL-ONE [8]. The constructs of the language are directly targeted to the description of software components and allow to define suitable terminology for software fromany domain. This terminology is arranged in a taxonomy, which allows omplete as well as inaccurate queries to be answered: they just retrieve elements that are more in respect to the taxonomy.

is fied by a natural language interface. Natural language is the most versatile way of expression. tural language interfaces have the disadvantage that they are expensive to construct and a newdomain. We have found a way to minimize the work that is needed to construct e: only short annotations to each definition in the terminology are needed.

ne natural interface, too. Since natural language is the easiest way for a on, especially if its conception is still fuzzy, the tendency not to use the zed.

o maintenance problems in our system. First, it must be easy to add ts. This ideal is approached by letting the knowledge represenogical part and an assertional part. The terminological part
d relations of a domain, but does not state any specific
describes the actual objects in the repository in terms
all case when adding news of tware components is
terms of the terminology that has once
the domain that has not yet been
as is complicated. Thus,
the base is easy; the
or a repository.

ts. This nlya

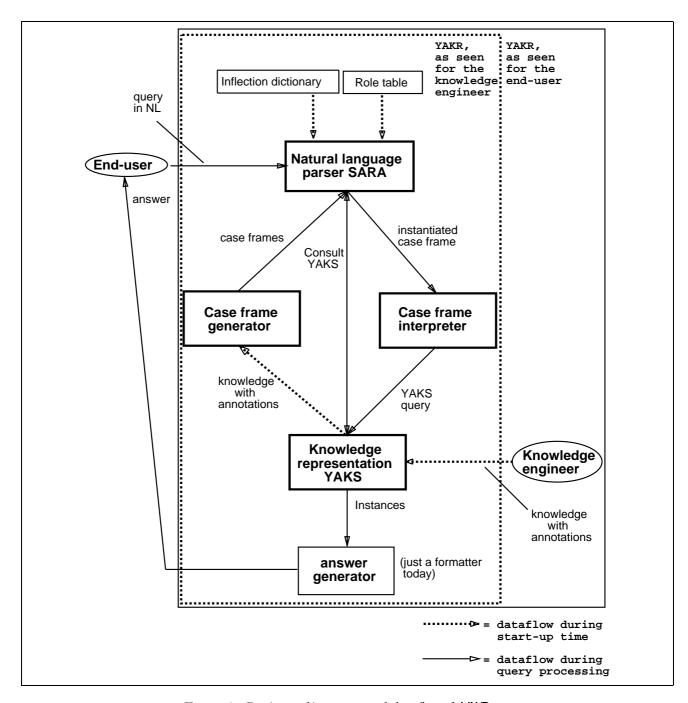


Figure 1: Basic architecture and dataflowof YAKR

section discussing related work and a section that summarizes our results follow. Several appendices provide additional details.

2 The YAKS Knowledge Representation System

The YAKS knowledge representation language (in a former version named KRS [1, 17]) has well defined nodel-theoretic semantics and distinguishes between assertional and terminological knowledge. The terminological knowledge defines a "vocabulary" to be used to express facts. The assertional knowledge

comprises facts about individuals in the application domain.

The terminological knowledge consists of concept definitions and role definitions. A concept can be thought of as an abstract set of individuals. The concrete individuals that belong to a concept are called the *instances* of that concept. A role is a binary relation from a concept A to a concept B, i.e., a set of pairs of instances. A is called the *domain* of the role and B is called the range of the role.

Concepts are defined with constructors that each describe a subset of the set of all possible individuals. Each constructor thus represents a restriction that an instance must adhere to in order to ong to the concept that is defined by the constructor. Roles are defined with constructors, too. a distinction between primitive concepts or roles (partial descriptions, describing conditions necessary), defined concepts or roles (exact descriptions, describing conditions that are both and sufficient), and derived concepts or roles (describing conditions that are sufficient, but

nguage in YAKS is quite expressive, allowing value restriction, number restriction for -value maps, conjunction, disjunction, and negation. The concepts form a hierarchy ple inheritance. The role language allows conjunction, disjunction, domain etion, negation, and inversion.

at the following definitions, excerpted from the larger example on page 11:

```
ons = AND(Functions SOME(reads)).
a-Objects;).
s = Objects.
```

owing:

d concept, i.e. exactly all those instances that obey the restrictions ion belong to the concept.

that instances must obey, in order to belong to the concept *Input*-to the concept *Functions* and (b) they must have at least one

at least *Input-Functions* and whose range contains at of the role at other concept definitions may nodify

ose instances that obey the restrictions given but we can not know whether they really

bjects (whose definition is not shown

roles. The most important determines whether a ld descriptions all ct placement of a perconcepts neepts

it belongs to. Finally, retrieval determines for a given concept description the set of all individuals that are instances of the concept. Retrieval is analogously defined for roles, producing a set of pairs of instances. The resulting taxonomy after classification of all concepts and realisation of all instances for the larger example on page 11 is shown in figure 2 on page 13. Since the YAKS language is so powerful, the inferences are not completely computable. Yet, we have not found a single case where this has been a problem in practice.

As a simple deduction example, look at the following definition, also excerpted from the larger example age 11:

```
ANCE fgetc = AND(Functions
                     VALUES(reads, [character-c])
                     VALUES(has-Parameter, [filepointer-stream])
                     VALUES(has-synonym, ["fgetc"])).
definition means the following:
fgetc is an instance (individual).
fgetc belongs to the concept Functions.
vet c has the instance character-c (whose definition is not shown, but which belongs to the
t Duta-Objects) as filler of the role reads.
s the instance filepointer-stream (whose definition is not shown, but which belongs to
\operatorname{Aut}a-Objects) as filler of the role has-Parameter.
ring instance "fgetc" (which need not be defined, because it is a string) as filler
ynonym
vYAKS to infer that fgetc belongs not only to Functions but also to Input-
all both restrictions given in the definition of Input-Functions and
(i.e. any instance that adheres to all restrictions given in the
ong to the concept).
leling (describing concepts and roles) and querying, i.e.,
ncept or role can also be used to query for one. Thus,
S nore expressive than a relational database.
age interface, because the query language
be interpreted and how they can be
omlimitations of the modeling
```

stages: First, define the nd, create the actual nology that has This process resembles object-oriented design of a software system. First the classes (concepts) have to be described, i.e., "find out which kinds of objects exist and which of themare special cases of which others". The better this modeling is, the easier the second stage will be: Define all the actual objects (instances) by picking a class (concept) for each of themand instantiating all its attributes (assigning its role fillers).

In practice, just as in object-oriented design, some backtracking will usually be necessary in order to get the terminology right. Our experience indicates that nodeling in YAKS is about as difficult as class design in an object-oriented programming language: If the task is complicated, modeling is a challenging task. But once the modeling is right, everything looks simple and clear.

Atiny example of what a YAKS modelling may look like will be given below in section 5.

Our Experimental Modeling

To learn about how modeling actually works and how good our system behaves on a mediumsized have modeled a part of the internal view of the NH Class Library [19], which is written complicated part of this task was to model the constructs of the C++ programming terminology contains about 160 concepts and 130 roles in 40 Klobytes of knowledge base for NHCL models only the top three classes of the (and the rest very roughly), but nevertheless contains almost mocepts in 105 Klobytes of YAKS source code.

Total though it must be mentioned that YAKS was

ndel, although it must be mentioned that YAKS was as well as changing. Walso first had to learn options and design flaws turned out to be

t part of the instance descriptions eclarations and cross references. on C++ programs. It generates of C++. Only the purpose actable from the source

neader files (140 mentation of feed *all* action

```
rotected, declares-private,
defines-protected, defines-public, ends-in-line, ex-
, has-base-file, has-basetype, has-cast, has-class-type, has-constructor,
e, has-datatype, has-default, has-derived-class, has-descendant-class, has-destructor, has-
dimension, has-directory, has-enumerator, has-friend, has-function-call, has-inplementation, has-initial
has-inner-block, has-length, has-linkage, has-linkagetype, has-local-variables,
name, has-number, has-outer-block, has-owner, has-parameter, has-
protected-member, has-public-base-class, has-
```

has-specification, has-specifier, has-subclass, has-superclass, has-synonym, has-virtual-base-class cludes, inherits, is-datatype-of, is-declared-in, is-defined-in, is-enumeratis-friend-of, is-included-by, is-inherited-by, is-class-of, is-private-sections.

cannot

However,
broad compared

Noun phrases with o

simple conjunctions and
questions, declaratives, impledal verbs, immediate relatives

ses starting with a conjunction general numbers, general q

Case frame parsers convert writtion; no surface structure is gener frames, representing semantic knowle represents an utterance by its central coeach of which describes (a) a certain semant relation (the fillers). There are verbal case frames describing noun phrases (with a whole class of utterances, because some of the cases may in any order, each case can have several different possible fillers, several different possible grammatical representations.

In our system, case frames are never explicitly written by a user. Instet of YAKS to build a corresponding case frame hierarchy (there are also case which cases are implicitly inherited. As imilar technique is used for the fill words, concepts are stated as allowed fillers. With any concept all of its supercare legal fillers, too. For each of these concepts, a whole set of words or phrases of language representations. Case frames can be nested when parsing: If, for example, to in a case frame is a noun that has a case frame associated withit, a complete instantiating frame can be filled into that case. The grammatical representations that are possible for semantic relations are listed in a separate case table. Entries in this case table have separate occurrences of the case in nominal and in verbal context, if applicable, which enables to parse complete sentence or the corresponding nominalization with the same case frame. This representation do tedious repetition and makes the representation compact and almost free of redundancy.

5 SARA Knowledge Acquisition

One reason why most natural language interfaces are not successful is that it require too much work to adapt them to a newdomain. In the design of YAKR, we thus paid special attention to the problem of knowledge acquisition for the natural language interface: Ideally, nothing more should be necessary to acquire than the words which can be used to refer to each concept, role or instance. If this ideal not approximated closely enough, it is necessary to specify complex grammatical descriptions; Als that in this case the natural language interface will not be successful in practice.

AVR is very close to the ideal: The knowledge acquisition for the natural language interface in emconsists of adding short annotations to each concept definition or role definition in the se. There are three main types of information present in the annotations: (1) information words, (2) information about cases, and (3) information about explicit inheritance

associates each concept or role with its natural language synonyms and with at this concept or role. The variety of the phrases covered by the annotaincreased by using an inheritance mechanism to derive parts of these perconcepts or explicitly stated syntactical superroles of X.

the generation of the case frames themselves. It describes which ames. This annotation is needed for roles only. Nothing more given, since the set of case frames to put the case into rtion can be deduced from the YAKS modeling.

sed for roles and for derived concepts in order chrases for these concepts or roles, although erconcept) from which the nouns could be

he following example. It should be show how YAKR works. It does y up-to-date) description

```
AT-DOMAIN(attribut) ).
PRIM-CONCEPT Functions = Objects.
   NOUN(unterprogramm funktion prozedur).
   ROLES(has-Parameter : Data-Objects;
         NOUN(parameter)).
DEF-CONCEPT Input-Functions = AND(Functions
                                  SOME(reads)).
   PREFIX(eingabe einlesen lesen input)
   SYN-CASE((zweck reads))
   ADJECTIVE(einlesend lesend).
   ROLES(reads : Data-Objects;
         VERB(lesen (lesen ein))
         NOUN(lesen eingabe einlesen input) ).
DEF-CONCEPT Output-Functions = AND(Functions
                                   SOME(writes)).
   PREFIX(ausgabe ausgeben schreiben output)
   SYN-CASE((zweck writes))
   ADJECTIVE(ausgebend).
   ROLES(writes : Data-Objects;
         VERB(schreiben (geben aus))
         NOUN(schreiben ausgabe ausgeben output) ).
PRIM-CONCEPT Data-Objects = Objects.
   NOUN(daten)
   PREFIX(daten).
DEF-CONCEPT Parameters = AND(Data-Objects
                             SOME(is-Parameter-of)).
   NOUN(argument parameter)
   ADJECTIVE(uebergeben).
   ROLES(is-Parameter-of = INV(has-Parameter); ).
PRIM-CONCEPT Characters = Data-Objects.
   NOUN(zeichen char character).
PRIM-CONCEPT Lines = Data-Objects.
   NOUN(zeile).
PRIM-CONCEPT Files = Data-Objects.
   NOUN(datei file).
INSTANCE character-c = Characters.
INSTANCE string-s = Lines.
INSTANCE filepointer-stream = Files.
INSTANCE fgetc = AND(Functions
```

Note that the concepts actions and Call-Actions and their accompanying roles are not really used this example; they are present for explanation purposes only.

The hierarchy that results from this example is depicted in figure 2. The roles calls and with are not shown in this picture, because they are not actually used in the example anyway.

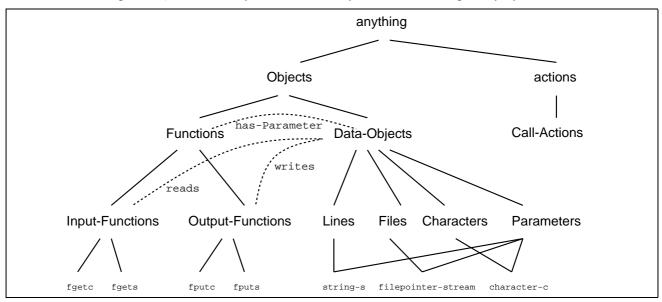


Figure 2: Taxonomy of the example knowledge base

5.1 Information about Individual Words

The simplest form of annotation to a concept or role X is the synonymlist: The VERB and NOUN annotations give a list of verbs and non-compound nouns, respectively, that can denote the concept or role X they annotate. The same word can annotate multiple concepts or roles, resulting in ambiguities

for that word. For instance, the german words Funktion (function) and Unterprogramm (subprogram) both refer to the concept Functions. Similarly, lesen (toread) and einlesen (toread in) references. einlesen is a verb with a separable prefix and is therefore given in two parts.

Often nouns can be specialized by prefixing an adjective. The ADJECTIVE annotation to A this prefixing: It lists a number of adjectives that can be used to specialize a noun in order of X. The suitable nouns for this specialization are all nouns that annotate any superconcept of X ADJECTIVE annotation shows one of the ways inheritance is used in the construction of case frame Whenever an annotation to X specifies a part P of a natural language construct to be added to another construct A, then A is inherited from the superconcepts or superroles of X. For instance, lesende Funktion (reading function) refers to Input-Functions, where Funktion is inherited annotation of the direct superconcept Functions. The word lesend is a present participle used as an adjective in our system. The nouns that can be used need not be annotated at superconcepts: lesendes Objekt (reading object) could be used as well to denote Input real knowledge base this phrase would nost probably be ambiguous, because lesend not other subconcepts of Objects as well, but ambiguity a good result in this case, because the indeed very vague.

Compound nouns are written as a single word in German, so they could all be put into the dictionar and just annotated in the NOUN list. However, this would be extremely tedious, since compound nouns are very versatile and ubiquitous in German. To solve this problem, the PREFIX annotation to X lists possible prefix nouns that can be prepended to the nouns annotated with the superconcepts of X in order to format reference to X. This annotation is analogous to the ADJECTIVE annotation. For instance, Lesefunktion (read function) refers to Imput-Function. Only the words Lesen 2 and Funktion need to be in the dictionary, the compound is algorithmically broken into these components by the parser. As with adjectives, inheritance is possible from concepts that are more than one level above.

Instead of using an adjective or noun prefix to specialize a noun, it is often possible to use a prepositional phrase that is placed right behind the noun. This possibility can be expressed with the SYN-CASE (synonymcase) annotation to X: It gives a case (with a filler) that, when used together with a noun that is annotated to a superconcept of X, denotes X. This annotation is an extension of the usual case frame formalism, because it produces a case that does not get inserted into a case rame instantiation, but modifies a filler or head instead. For instance Funktion zum Lesen (function for reading) refers to Input-Functions. The possible grammatical forms for this reference are listed in the case table entry zweck (see appendix A2); its relevant entry for this phrase is "preposition zum with dative case". This type of annotation need not be used, because the same handling capability can be achieved by integrating an additional role into the model: zweck means purpose and could have been modeled with a role has-purpose that has Functions in its domain. But a model may be somewhat in some parts; then the SYN-CASE annotation is a simple way to increase the coverage of anguage interface.

mation about Cases

e annotations merely describe phrases that represent pure concepts or roles; no case frames hem. The source of cases for the case frames are the roles. Information about cases is only and tells what cases to insert where.

at case annotations: AT-DOMAIN(sc) at a role R creates a case in the case frame R. The allowed filler for this case is the range concept of R; it has to appear

nt to have the verb lesen in the dictionary, because its nominalization is automatically

5.3 Information about Explicit Inheritance of Words

in a grammatical formdescribed by the role table entry sc (see appendix A2). The dual frammation is AT-RANGE(sc). Given at a role R, the AT-RANGE annotation creates a case is frammatical formdescribed by the role table entry sc. Examples can be found in section 6.1. Note that the cases are inherited by subconcepts of the concepts they originally target at.

Not all cases in all case frames are created from such annotations. Some cases can be added without annotations and some case frames can be built completely automatically. These details are explained in section 6.1 below.

5.3 Information about Explicit Inheritance of Words

Since roles are not arranged into a hierarchy in YAKS, there are no superroles for a role and it is not directly possible to use the PREFIX and ADJECTIVE annotations, because they rely on inheritance. As in it a statement is true for derived concepts, because, since a derived concept D is described by conditions that are sufficient but not necessary, no concept can ever be guaranteed to be a superconcept of D (i.e. to include all instances that D includes). To overcome this problem, there is the SUPERR annotation to roles (and the analogous SUPERC annotation to concepts). To annotate SUPERR(S) at a role R means, that the role R shall inherit nouns from S. A though this form of annotation may seem unsatisfactory, it is still much better than explicit annotation of complete phrases, because it is more compact and retains as much of the usual way the annotations work as possible. SUPERR motations are not inherited, i.e. they cannot be used across multiple levels.

ration of YAKS and SARA

ove, the knowledge acquisition for the natural language interface in our system consists us to the knowledge base. In this section we describe how these annotations are eframes and how instantiated case frames are converted into a YAKS query

conent in YAKR for each of these tasks: The case frame generator the annotations and the YAKS knowledge base itself. The case e frames as produced by the parser into queries that are be, answers are the results of such queries.

case and the annotations are used to generate enerated case frames looklike.

ce, concepts describing a property shead, while other concepts do not. Thus gory of a concept or role; the following

or integer, respectively; no case ecifiers. All other concepts are ecategory action or object

we actions as their

domain. The *theme roles* have verb synonyms. All these conditions are necessary and sufficient (otherwise the modeling is incorrect). The *has-action-or-object roles* have *actions* or *objects* as their range.

For each of these categories there are fixed rules that describe which cases and case frames must be generated; the case frame generator module implements these rules. Acase frame consists of a head set of cases. Here are two examples:

```
ctions [C-Call-Actions]
t has-agent (C-Functions),
a calls (C-Functions),
ibut with (C-Parameters),
nnung has-synonym (C-Call-Actions))
{\tt rameter\_HAOd} \quad {\tt [R-has-Parameter]} \quad (
t DR (C-Functions) (21),
a RR (R-has-Parameter) (21))
ctions and has-Parameter_HAOd are the name of the first and second case frame, respec-
11-Actions/has-Parameter is the head of the first/second case frame (marked to be a
Each of the indented lines is one case. The components of a case are, in the order
tical role (i.e. the name of an entry in SARA's role table; see appendix A2), the
used to generate that part of the YAVS query from the instantiated case frame
(if it is filled), the list of allowed fillers for this case (which most often
and optionally the priority mark, which is 20 (and not shown then) by
e as mandatory, i.e. it must appear in an instantiation or else that
ix B for a complete listing of the case frames that are generated
concept and role categories what cases and case frames are
action-or-object concept AO. It contains at least one case of
AO)
a noun in phrases such as die Funktion "f", where it catches
lue to AT-DOMAIN/AT-RANGE annotations: Al roles R with an
action-or-object concept as their domain and a concept rng
E(sc) annotation that have an action-or-object concept
```

ane way as action-or-object concepts, but usually no roles with ate concept as their domain and no roles with an AT-RANGE

n generate a case of the form

frame.

6.1 Generation of Case Frames

annotation have an attribute concept as their range. Thus there are usually no cases in the case frame of an attribute concept except the one to catch a name.

6.1.3 Has - Action-or-Object Roles

For each has-action-or-object role three case frames are generated. These are named with additional suffixes _HAOt, _HAOt, and _HAOt^3. As an example, assume the domain Functions of the role has-Purameter has been annotated with the noun Funktion, the range Duta-Objects with Datenobjekt, and the roleitself with Parameter, then

- the has- $Purameter_HAOu$ case frame serves to parse nominal phrases that mention the role itself as a relation such as der Parameter "X" von Funktion "f",
 - has-Ruraneter_HAO2 parses to be phrases of the kind der Parameter ist das D (using has-Ruraneter_HAO2 to catch the Parameter), and
 - has-Ruraneter_HAOl parses to have phrases of the kind die Funktion "f" has (using has-Puraneter_HAOl to catch the Parameter "P"), which is the of the relation described by the role itself.

Of course the actual inputs will usually not be declarative sentences. The R role R with domain d o m and range r n g uses the role itself as its head and has benennung has-synonym (C-r n g)

gen_von INV(R) (C- $d \circ m$)

The RHO case frame of a role R with range r n g uses the wordsein as its he has the two cases

agent RR (R-R) (21) definition RR (C-r n g) (21)

Where the allowed filler of the agent case norms that the RHO case frame of the be used and the syntactic role definition stands for the grammatical case "nominative". Bo are mandatory (i.e. must be filled for an instantiation to be legal). The RHO case frame of a roll with domain d o m uses the word h abe n as its head at parsing time and has the two cases

agent DR (C- $d \ o \ m$) thema RR (R-R)

Where the allowed filler of the *themu* case means that the *R.HYOu* case frame of the same role must be used and the syntactic role *themu* stands for the grammatical case "accusative". DR stands for "domain restriction" and RR for "range restriction"; the instantiated case frame is transformed into a role expression by the query generator.

6.1.4 Has-Attribute Roles

has-attribute roles are handled much as has-action-or-object roles with the following differences: (a) the suffixes of the case frame names are _HA, _HA, and _HAd and (b) since concrete specifiers usually appear as adjectives, the definition case in the _HAO case frame is not always sufficient to catch the range of the role; it is therefore complemented by another case with the syntactic role adj_adv (adjective or adverb) and exactly one of these two cases must be filled by an input sentence.

³Once upon a time, a *HAOb* case frame existed, too, but it has been merged into the *HAOa* case frame now

6.1.5 The me Roles

There roles generate one simple case frame that contains exactly two cases: one for the domain D of the role and one for its range R. These cases have always the same syntactical roles and YAKS expressions associated with them, they look like the following:

agent DR (C-D) thema RR (C-R)

Again, DR stands for "donain restriction" and RR for "range restriction".

6.1.6 Synonymless Roles

As their name says, synonymbess roles have no word annotations. Thus it is not possible for a case frame of such a role to be activated by a certain word in an input sentence. Consequently there are no case frames for synonymbess roles, but a synonymbess role always has an AT-DOMAIN annotation to insert a case into the case frame of an action concept.

6.2 Generation of Queries

This subsection describes how the instantitated case frames generated from an input sentence by the parser are translated into YAKS queries. A detailed description of this translation can be found in [9].

Generally speaking, the head of a case frame instantiation, as well as all of its fillers are considered restrictions. These restrictions are computed and combined into a query expression — in many cases simply by applying the AND operator to them. The computation of the restrictions is recursive; the insion ends at individual words (to be precise: at those elements of a case frame instantiation that romindividual words) that denote a concept, role, or instance.

e two possible forms of queries: concept queries and role queries. First of all it must be which of these types should be generated from any given case frame. Role queries can formation, since they show associations of objects in the answer. We thus try to as often as possible, i.e., whenever we have an idea about which pairs might be are generated from (a) all case frame instantiations that have sein or haben who questions, and (c) pure simple noun phrases that are annotated at a role, the and -Ha case frames that have no case filled.

ecursive process of building a query are the following:

tions translate into themselves.

ns translate into themselves, except for instantiations of -HAO and and for the range of the role whenever any cases are filled or the So if the input consisted of nothing more than a synonymof cry, instead of a query for the range of that role, because

l YAKS expression has-synonym i.e. a case filled by

anslated into

5. Any other case with YAKS expression expr and filler X is translated into SOME(expr, X)

Somewhat different handling is necessary for relative clauses and for the construction of appropriate role queries for Wi-questions. This handling is sketched in the following paragraphs.

The restriction that is defined by a relative clause has to be put into the restriction that is returned for the noun to which the relative pronoun refers. This is straightforward if the relative clause maps to a concept expression. But if it would normally map into a role expression (because the head of stantiation for the relative clause is a role R), it has to be converted into a equivalent concept sion. It is possible to do so, because we know whether the relative pronoun filled (a) a case the R for (b) one marked with R Let the translation of the filler of the other case in the see F, then return R for (a), or R for (b). We empty, we use the most general concept R for the query terms that correspond to the until the rest of the query is known. We therefore propagate markers for the R for R for R for R and the rest R of the query restrictions as the propagate markers for the query from R, R and the rest R of the query restrictions as

ible to build correct queries from explicit questions for pairs, between the modeling by composing the two roles that the question asks for.

Li mi tati ons

nnotated, sufficiently big database the useful ness of YAKR for an end-user is epository with a short query that is easy to formulate without mastering. The recall of such a query is usually high, since a taxonomy and precision is not high enough in the first attempt, it can be (e.g. adding or specializing an attribute), which is easy

wever, is reduced, because the syntactic and semantic out in [5], a limited natural language interface any of expressing the thing wanted and the user he user can easily learn the restrictions of the by well these conditions are not by our gh experience yet.

isticated natural language r nore complex natural example, the reerylanguage eful. sophisticated in this respect, without any need to change the annotations at all. On the other hand, it will, for example, be difficult to describe classes of paraphrases by annotations.

7.2 Practicability

The practicability of the implementation of a system such as YAKR is good: The software is of moderate size and could be produced by a small team in some months. It took about 4 person years (including the design); a re-implementation could probably done in half the time. Even our prototype is neither too buggy nor too slowto use it.

e practicability of the database maintenance is difficult to predict in general. If additions to the base are homogeneous in the sense that they do not require changes in the terminology, they are maintenance in this case is about as difficult as for any other database with a nontrivial he other hand, components will be added that require newterminology, some expertise okeep the terminology clean and coherent. Another problem is the masterability which is needed if the database contains adequate descriptions of software tkinds.

cceptance of a system such as YAKR would be high as far as the ned, but may be low as far as the practicability of database vious sections). It may, however, make sense, to use the re or less fixed knowledge base.

d by the restrictions of its syntactic and semantic

too difficult to master a big terminology; we do not wal allows to keep both precision and recall emantically and can be differentiated with exonomies tend to grow more in width he number of instances that I size of the knowledge

we currently use a brary we have between some human-readable documentation for them. The repository we target consists of components for which no formal input/output specification is available and which do not necessarily use common data uctures, common processing models, or common modularization strategies. Thus the informality ornation that is available about the components shows up in our system in the informality interface we use.

nd, reuse could also take place in a more controlled and formalized environment, and catalogization) of reusable components and the production of newsoftware by a common formal framework. In this case other methods to access ght be superior, namely those that use the information that is Even in this case, however, YAKS may be a good tool to should be extended.

d what is usually understood as software reuse: ne process of changing a software system, too. ens could of course be considered software

nd reusable components. There is of fferent approaches. This section ach taken in **YAKR**.

ponents is that e components:

one of a tyof

22 8 RELATED WORK

The software information system that is most similar to ours is LaSSIE/CODE BASE [14, 32]. LaSSIE originally used a frame based knowledge representation language called KANDOR, which was latered by a language called Classic. In LaSSIE all information in the knowledge base had to be In Lassies successor, CODE BASE, a lot of information is acquired by an automatic REF, and is then stored in a database which is queried on demand. The user sts of a natural language parser plus a graphical browser for navigating

ts design, some powerful constructs are missing; for example tion of two roles, the inversion of roles, union of concepts or Thus KANDOR's expressive power is considerably smaller educed with the use of Classic; but some gaps is allowed only for roles with at most one for roles, negation of concepts or roles, and

as not and avoids storing the whole
LassIE/CODE-BASE is
sion of the LassIE

[39]. They ne com syntactic coverage; the other knowledge sources have to be updated for a new database. The lexicon contains word information for norphological, syntactic, and semantic processing. The conceptual schema consists of sort information and constraints on the arguments of nonsort predicates. Finally, a database schema consists of information that enables the mapping of the intermediate represents a query expressed in a relational query language.

sition process differs from the one we use. Our approach relies on specifying lexical and knowledge in the lexicon and annotated knowledge structures. In TEAM lexical and s acquired by means of an acquisition dialogue using menus and windows. The owledge structures and the answers of the user. Verbal case frames are egiven by the knowledge engineer and questions about correctness. This kind of acquisition is notivated by the aimthat non-dapt the interface to a new database. Similar acquisition is are currently more difficult. However, building such

of TEAMdoes. Furthernore, information e deduced when using YAKS. For c fields just as relations on process requires less

ictedsynrical c 24 10 FURTHER WORK

4. The practical efficiency of the deductions varies much with a large knowledge base: Many queries return within less than a second, some others take minutes.

- 5. It is possible to build a natural language interface for a specific knowledge base with only minimal additional work (less than 10 percent) for the knowledge engineer.
- 6. Anatural language interface to a repository of software components is useful to have, even if it is syntactically restricted.

Further Work

here are obviously a lot of possibilities to improve our system. The most important ones would be ent the capabilities of the natural language interface (syntactic and semantic), to complement anguage interface with menu and windowing techniques (for instance to access the source tion files), to speed up those deductions that are now very costly, and to avoid edge base into virtual memory. We do not currently plan to follow any of

is issue: Apart of the programs described in chapter 1 on and recall of our systemwill then be compared se programs. We expect that the result of uivalent queries" and "unsuccessful prortunities for "near misses".

striking importance: Is this semantic modeling plus natural language

lsoimplemented nted

A Other knowledge sources of YAKR

Apart from the YAKS specification of the knowledge base, there are two other sources of knowledge to the system both needed by the parser: the dictionary of word forms and the table of syntactic role forms. Their formats and semantics are described in the following two subsections.

A. 1 SARA dictionary

The dictionary contains all the words that SARA shall be able to recognize. It is implemented partly full form dictionary and partly with algorithmic word formanalysis. The information it delivers parser are (where appropriate): part-of-speech label, time, casus, numerus, genus, person, on, and contained prefix. For most types of words, dictionary information rarely needs see the file saralib/sara.std). But for verbs, nouns, and adjectives additions are tly, although the dictionary already contains about 10000 words with about 25000 orms plus several times as many implicitly recognizable word forms. The format described here. All explanations are by example for ease of understanding.

```
defined in the file saralib/sara.uverben, their format can be deduced from
nt for regular verbs as described below.
collected in the file <code>saralib/sis.wb.v</code> and may look like
xe (be)
          :halbpraefixe ()
                                         :ung }
xe (-)
          :halbpraefixe (auf)
                                         :rm }
xe (- inter re) :halbpraefixe () :rm }
xe (ver) :halbpraefixe (an ab aus vor) :ung }
ne name of the dictionary entry and must be the infinitive form of the
he part-of-speech.
esized list of blank- or comma-separated prefix word parts is
the same stempart (in the example \operatorname{\mathsf{ackern}} and \operatorname{\mathsf{beackern}}).
for prefixed verbs: ackern \rightarrow geackert but beackern \rightarrow beackert
he dash designates the empty prefix that has the meaning "do not prepend ge
addiert instead of geaddiert. It can be given even where other prefixes
ısually necessary for verbs with foreign origin.
ollowing parenthesized blank- or comma-separated list of separable prefixes is
es even more other verbs with the same stempart (in the example fertigen
fference between separable prefix and full prefix is that a separable prefix is cut
oformin present tense, e.g., ich fertige et was ab but notich abfertige et was
the Partizip II form is again different for verbs with separable prefix (except if the empty
present) because the ge is inserted between the prefix and the stem fertigen →gefertigt
nfertigen →angefertigt (and not geanfertigt). The dashin the :praefix list eliminates the ge
```

also in the Partizip II forms with separable prefix, e.g., aufaddiert instead of aufgeaddiert.

Only the Partizip I and Partizp II forms of verbs with separable prefix are explicitly generated in the dictionary as full forms; all others are recognized via algorithmic word formanalysis.

The last part of a verb entry is either :rm (which is an abbreviation for the also possible :regelmaessig) or :ung. :rm designates the verb as a regular one. :ung does the same, but additionally results in the generation of another nominalization: For all verbs (whether regular or not), the infinitive form is automatically put into the dictionary as a noun, too (e.g. ackern —das Ackern).

For : ung verbs second noun entry is nade, in which the en ending of the infinitive form is replaced by ung, e.g., fertigen \rightarrow das Fertigen, die Fertigung.

The Partizip I and Partizip II forms of all verbs are automatically also available as adjectives and as adverbs.

A. 1. 2 Nouns

Entries for nouns may look like

```
{ abschnitt :substantiv :typ (Ss, Pe) }
                    :typ (S, Pn) }
{ adresse
            :sub
                    :geschlecht (s)
{ bild
                                     :typ (Ss, Per) }
            :sub
{ algorithmus :sub
                    :geschlecht (m)
                                     :typ (S) }
{ algorithmus :sub
                    :stamm algorithmen
                                         :geschlecht (m) :typ (P) }
                    :geschlecht (s)
                                     :typ (Ss, Pi) }
            :sub
{ zeichensatz :sub
                    :stamm zeichens@atz :typ (Ss, PUe) }
```

The first part of the entry is the word name, which must be the base form of the noun. :sub (or alternatively:substantiv) is the key word that assigns the part-of-speech.

The keyword:typ precedes the list of inflectional types of the noun. The available types are S, Ss, Sn, P, Pe, Pn, Pen, Per, Ps, Pss, Pi, Pue, PU, PUe, PUen, PUer. The S-types describe how the genitive singular is formed from the base form either by appending nothing (S), as in die Adresse →der Adresse, by appendings or es (Ss), as in das Bild →des Bild(e)s, or by appending or en (Sn), as in der Mensch →des Menschen. From this S-type assignment all singular can be (and are) entered into the dictionary (nominative, genitive, dative, and accusative)

The P-types describe how the nominative plural is formed from the base form for P/Pe/Pn/Pen/Per/Ps by appending nothing/e/n/en/er/s,

for PU/PUe/PUen/PUer by turning the first or @-marked vowel into the corresponding Unhaut appending nothing/e / e n / e r ⁵,

for Pss by turning an ending s into sse,

for Pi by turning the latin ending o or us into i, and for Pue by turning the latin ending uminto en.

All nouns with singular type S are automatically assumed to be female, all others are assumed to male. These heuristics find the correct gender for about 80 percent of all nouns. For the rest, gender can be announced explicitly with the keyword: geschlecht followed by a parenthesized list (!) of the letters m (for male), w or f (for female), and s or n for neutral. Multiple genders can be assigned to a single word.

If the noun is irregular, it may be necessary to assign different stems for singular and plural forms. How to handle this case is shown with the example algorith mus above.

⁵e.g. der Zeichensatz, die Zeichensätze

A. 1. 3 Adjectives

The first part of the entry is the word name, which must be the base formof the adjective. :adj (calternatively:adjektiv) is the key word that assigns the part-of-speech. If the comparation endings are not er, est, the complete base forms for positive, comparative, and superlative can be given as a list of words (or wordlists for alternative forms) after the keyword:steigerungsstaemme. It is also possible to specify that the word should be considered to be an adjective in an input sentence even if it appears without a inflectional ending by giving the keyword:ungebeugt in the entry last. This is needed to handle german usage of english adjectives.

Inflected adjectives are analyzed algorithmically and are not put into the dictionary as full forms. All adjectives are automatically also available as adverbs.

A. 2 SARA role table

The role table associates the names of syntactic roles with a set of grammatical constructions and a set of question phrases that can be used to refer to this syntactic role. The standard set of syntactic roles resides in the file saralib/sara.std and has 33 entries. At though it does not need to be changed very often, its format is described here.

Avery general example of a role table entry is the following:

```
<< agent "das Subjekt"
    :nur aktiv
                          ;'ich' schlage keinen Hund
      :nominativ
    :nur_passiv
      :dativ von
                          ;'von mir' wird kein Hund geschlagen
                          ;'vom Nachbarn' werden alle Hunde geschlagen
      :dativ vom
                          ;'durch mich' werden keine Hunde geschlagen
      :akkusativ durch
    :nur_nominal
      :genitiv
                          ;das Klagen 'des Nachbarn'
      :dativ von
                          ;das Klagen 'von mir'
      :dativ vom
                          ;das Klagen 'vom Nachbarn'
      :akkusativ durch
                          ;das Klagen 'durch den Nachbarn'
  :fragen
    :nur_aktiv
      :frage (wer)
                          ;'wer' fragt mich
      :frage (was)
                          ;'was' krabbelt meinen Ruecken hinauf
    :nur_passiv
      :frage (von wem)
                          ;'von wem' werde ich gefragt
      :frage (von was)
      :frage (durch wen)
      :frage (durch was)
      :frage (wo)
                          ;(sinnvoll, wenn die Agenten SW-Objekte sind.)
>>
```

This entry can be read as follows: agent is the name of the entry (as to be used in AT-DOMAIN and AT-RANGE annotations). The following string is merely a free formdescription of the entry. All of the following is optional, except the keyword: fragen.

:nur_aktiv means "the following appearance forms are valid for verbal phrases (i.e. clauses) in active voice only". :nominativ means "one possible appearance of the agent role is a noun in pure nominative case (i.e. without a preposition)". The part of the line after the semicolon is a comment and gives an example for this appearance form

cur-passivemeans "the following appearance forms are valid for verbal phrases in passive voice only".

Liv von means "one possible appearance of the agent role is a noun in dative case preceded by the on von". Again, the part of the line after the semicolon is a comment and gives an example arance form. The explanations for the other appearance entries are analogous.

cans "the following appearance forms are valid for nominal phrases only". There ance cases before the :nur_aktiv keyword. This had meant that they should .e. active and passive verbal phrases as well as nominal phrases.

optionally) needed for purely syntactic reasons, to ease parsing the

wer at the beginning of a sentence indicates that the sentence maybe y many question words may be given and must all appear in exactly may be many question words.

in the :fragen section of the entry.

s Welche Funktion are implicitly derived from all the keyword, that are valid for verbal phrases.

e Frames

erated from the example modeling on page 11. The listing

```
s))
tions),
s))
```

ons))

```
adj_adv ?? (C-anything) (21),
  agent ?? (C-anything) (21))
Data-Objects [C-Data-Objects]
 benennung has-synonym (C-Data-Objects),
  gen_von INV(has-Parameter) (C-Functions))
has-Parameter_HAOd [R-has-Parameter] (
  agent DR (C-Functions) (21),
  thema RR (R-has-Parameter) (21))
has-Parameter_HAOc [R-has-Parameter] (
  agent RR (R-has-Parameter) (21),
  definition RR (C-Data-Objects) (21))
has-Parameter_HAOa [R-has-Parameter] (rollensynonym) (
 benennung no-KRS-role (C-Data-Objects),
  gen_von INV(has-Parameter) (C-Functions))
Files [C-Files] (
  gen_von INV(has-Parameter) (C-Functions),
  benennung has-synonym (C-Files))
sein1 [W-sein]
  definition ?? (C-anything) (21),
  agent ?? (C-anything) (21))
Objects [C-Objects]
 benennung has-synonym (C-Objects))
GF [C-anything] (
 definition no-KRS-role (C-anything) (21),
  agent no-KRS-role (C-anything) (21))
Input-Functions [C-Input-Functions] (
  benennung has-synonym (C-Input-Functions))
Output-Functions [C-Output-Functions] (
  benennung has-synonym (C-Output-Functions))
haben1 [W-haben]
  thema ?? (C-anything) (21),
  agent ?? (C-anything) (21))
writes [R-writes]
  agent DR (C-Output-Functions),
  thema RR (C-Data-Objects))
Lines [C-Lines] (
  gen_von INV(has-Parameter) (C-Functions),
 benennung has-synonym (C-Lines))
actions [C-actions] (
  benennung has-synonym (C-actions),
  agent has-agent (C-Functions))
Characters [C-Characters] (
  gen_von INV(has-Parameter) (C-Functions),
  benennung has-synonym (C-Characters))
Fallschablonen zu 'sein' : (GF, has-Parameter_HAOc)
Fallschablonen zu 'haben': (has-Parameter_HAOd)
```

sein1, sein2, and haben1 are the case frames that are used internally to parse all inputs with sein or haben as main verb. Instantiations of these case frames are then converted into instantiations of the appropriate LHAO:, LHAOI, LHAC, and LHAO case frames by a unification algorithm. This method is

used to avoid the extremely long running time of the parser that would result if all sein/haben case rames were directly used for parsing. GF is the so called *general frame* that is used to parse inputs of formWelche $A \sin d$ B where both A and B are object concepts.

User interface commands

The help page of the SARA command interpreter looks like this:

- Quit. Beende die Sitzung
- Rufe eine Shell auf
- Lese SARA-Wissensbasis (kann #krsinclude enthalten)
- Lese reine YAKS-Wissensbasis
- k Zeige Woerterbucheintraege/Konzepte
- f Zeige Rollen/Fallschablonen
 - Teste die Wissensbasis auf Konsistenz
 - Erzeuge die Fallschablonen
 - Anfragen anzeigen (ein/aus)
- i Charts/Instanziierungen anzeigen (ein/aus)
 - Frage nach Ausgabedateinamen bei w,k,K,r,f,t (ein/aus)
 - Dateinamen aendern
- I Charts/Instanziierungen auf EDGE-Datei schreiben (ein/aus)
 - Konzepthierarchie einmal auf EDGE-Datei schreiben
 - Lenke die Standardeingabe um
 - Dump der Wissensbasis nach |less
 - wiederhole letzten Eingabesatz
 - YAKS-Kommandointerpretierer aufrufen (Verlassen mit 'quit')
 - Einlesen des binaeren Woerterbuches aus "/tmp/sara.wb.bin.Z

ne of these commands are described now.

ts for a filename and reads that file as a SARA knowledge file, which may contain (a) dictionary e table entries, (c) #include of other SARA files, and (d) #krsinclude of YAKS files.

as a file name and denotes the standard input.

and reads that file as a YAKS knowledge base file.

x and display, respectively, the corresponding dictionary entries, concepts,

cames from the SARA knowledge base. The output should be more or less

n the output are prefixed by either R-- , C-- or I-- to displ ay that

rinstance, respectively, in YAKS. Role concepts are further

 $r ?_{-} to display that the role is a synonymless, thene, has-$

e, respectively. Concept concepts may be further prefixed

cept is an action-or-object, attribute, or other concept.

with a question mark, all objects whose names contain

If the string is completely empty (i.e. just a

"<" reads the binary formof the dictionary from a file whose name is given in the file .sararc; this is very much faster than to parse the source formof the dictionary, but is only possible as long as the dictionary is completely empty. This is usually the very first command issued in a session.

">" writes the complete dictionary onto a file whose name is also given in the file .sararc, for later use with the command <. To avoid accidents, it is clever not to have the same name in .sararc for utput file as for the input file.

Example Session

n bei YAKR

s section contains a short example session with YAKR, using the example knowledge base from above. utput is in this typeface while user input is in this typeface. Comments are indented.

.wb.bin.Z : sis.wb...../......

? fuer Hilfe

Now the SARA dictionary has been read in.

sensbasis ein.
SARA-Wissensbasis: bsp
rk: The contents of the file bsp are
clude "sara.std"
sinclude "daten/bsp_yaks"
s point a lot of output is generate

s point a lot of output is generated that shows the names of the objects in the base as they are created while the knowledge base file is being read. This hown here.

tes announces that all knowledge files have been read in and generates a lot of output not shown here is generated that shows the names created.

This command toggles the displaying of the instantiated case frames and the YAVS queries generated from them

E Possible Problems with Natural Language Interfaces

The following hypothetical dialog may serve to illustrate some of the difficulties that may arise in the use of intelligent systems with natural language interfaces. Actually, this projection was made in the year 1973, so the setting is with a slowprinting terminal. Hease take care to understand the initial instructions.

```
Hello, I am Your utility service computer. To provide the best possible seprogrammers have given me the capapbility t
```

Enter y

```
Credit card number validated.
What may I serve you, Mr. Rogers?
// Do you provide library reference services?
```

Yes. I have access to 1.27*10E+7 v //1

/ / F i r

!

```
Do you wish the listings in randomorder, alphabetic order by title, a INTERRUPTED***

// By date of publication!

Earliest or latest first?

// Latest!

First or last?

// Ei the *
```

Published hardbound and undated paperback references for subject "gypsopaperback publications are included in mag

//Idon't want to know a

36 REFERENCES

z|4Tn:DxTNFTH.VrLB(J22tnbZ'pOZ*Vr@\tlPFRPB&6b2bR|Z
V(&&x^b:h&'L(J8XZ*:N\ NdpX(< vnNZD.,FFfN
F80&>XXNJj?

(From DATAMATION, April 1973, pp 72-73, by Donald Kenney)

For full enjoyment, nowstart again and read carefull y.

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